

How to Administer Funding Programs Using ZoomGrants™

Tips and Tools for Creating, Setting up, and Managing Your Programs

Need a printer-friendly version? https://zoomgrants.com/welcome/adminslideshowpf.pdf Please consider sharing the link to this file instead of printing it. Using the link will ensure you have the latest version of this guide (and it'll save paper!).

Want to learn more? Go to http://help.zoomgrants.cor

ZOOMGRANTS UNIVERSITY

3 Quick Things to Know:

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Click the HELP link in your account if you'd like to learn more about any feature of ZoomGrants or need some troubleshooting help. ZGU is open 24/7 and has the answers you need for *any* of your users!

THE AUTO-SAVE FEATURE

ZoomGrants™ automatically saves your progress, so you can log out and log back in, leave your computer, get a cup of coffee and come back, or go on vacation without being worried about losing your data. When you make a change in a field then click outside of that field or change your selection in a radio button, checkbox, or dropdown menu, you'll see a flash of the 'saving' screen as your change is being saved.

(Note: Auto-Save does not apply to creating/editing questions – you'll still need to click the Save This Question button when you are done working on it.)

THE TAB SYSTEM

ZoomGrants[™] predominantly uses a tab system to set apart the different sections and features of the system. Keep that in mind as you are exploring and getting your Programs set up.



About This Tutorial:

To provide instructions for setting up and administering Programs while also giving a tour of our system, this tutorial uses two different colors to denote the different types of information provided.

ORANGE NUMBERS

These are **sequential instructions** that can be followed by users who just want to know how to get their ZoomGrants[™] Programs set up.

BLUE/GREEN LETTERS

These are **extra notes** regarding the ZoomGrants[™] system and its features.



PART ONE: Program Setup

Want to learn more? Go to http://help.zoomgrants.com

MY ACCOUNT: A Quick Tour

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1. PROGRAM SETUP

Click here to start setting up your new Program.

2. MANAGE USERS

Click here to create and manage accounts for your Committee Members and other Admins.

B. ACCOUNT DETAILS

Click here to create new Programs and update your Organization info.



PROGRAM SETUP: Program Summary - I

1. PROGRAM SUMMARY TAB

In this tab, enter the Program Information – Title, Amount Available, open and deadline dates, contact persons<u>, etc.</u>

A. APPLICANT VIEW

Click here at any time to view the Application as it will appear to your Applicants.



Program Summary	(data saves automatically)
Program Type	Grant (to an organization)
Program Title	Generous Foundation Funding Program 2019
Amount Available Initial opening balance amount. Separate funds can be deposited later.	\$ 50000
Open to Apply Date (mm/dd/yyyy) Automatically opens at midnight (Pacific) at the beginning of your open date. By allowing this application to go live, you acknowledge that it is ready to go as you intend it to be and that any changes made before the deadline could have challenging consequences based on the content and settings you have here.	10/20/2019
Deadline (mm/dd/yyyy) Automatically closes at midnight (Pacific) at the end of your deadline date.	12/31/2019
Availability Status Use this to close your program manually (ie. 3:00pm deadline, closes instantly).	Open (subject to Open Date/Deadline) 🗘
Program Contact Person	Emily ZoomGrants \$
Pre-Application Contact Person	Emily ZoomGrants \$
Financial Contact Person	Admin Staff \$
Reporting Contact Person	R. Grant Manager 🔶

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PROGRAM SETUP: Program Summary - II

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A. INFORMATION TABS

These tabs (Description, Requirements, Restrictions) can be available to Applicants during the Application process. Enter your content and re-label the tabs as necessary. Applicants can expand the tabs when they need to access the information, or you can choose to make them automatically expand every time the Applicants log in to work on their Applications.

B. LIBRARY TAB

Click here to upload Documents to which your Applicants can refer as they work on their Applications.

	Admin Stan
eporting Contact Person	R. Grant Manager
partment	Community Development Department
scal Year (уууу)	
urrency	\$
you would like to copy one of your existing programs, click here.	
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his is a description.	
equirements Tab Requirements for this application opportunity	Label Requirements Auto-expand? Yes
These are the requirements for this application.	
estrictions Tab Restrictions for this application opportunity	Label Restrictions Auto-expand? Yes 🥥
hese are the restrictions for this application.	
Ibrary Tab Resource documents for this program	Label Library
	Auto-expand? Yes
	Upload Document

PROGRAM SETUP: Program Summary - III

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1. APPLICANT SETTINGS

In this section, select your desired settings for the actual Application, including creating field labels, hiding fields, allowing multiple applications, locking submitted applications, setting character limits, and more.

2. SUMMARY TAB LABEL

The Summary Tab is the first tab in the Application. Re-label the tab as necessary using this field.

A. SUMMARY FIELDS

The following data is automatically captured in the Summary tab:

Organization name, full address, telephone and fax numbers, website, EIN*, DUNS*, CEO/Executive Director* name and contact info, Program Contact* name and contact info, Application Title, and Amount Requested.

*These fields can be modified or removed, based on the settings in Program Setup

Applicant Settings	
Summary Tab Label	Summary
Summary Instructions Describe what you want included in the Summary section. Please provide general information about your application as well as cont organization, and the Executive Director of your organization.	tact information for yourself (the applicant), your ${\ensuremath{\mathcal{R}}}$
Application Title Field Label	Application Title
Amount Requested Comment	
Secondary Amount Label	
Secondary Amount Comment	
Organization Legal Name Label	Organization Legal Name
Hide Fields	EIN
Executive Director Label	Executive Director
Multiple Applications Allowed Do you want to allow applicants to submit multiple applications?	O Yes 🔿 No
Automatically Lock Submitted Applications Do you want to prevent applicants from changing submitted applications before the Deadline?	Yes 💿 No
Hide Activity Log tab If you choose to use this, applicants will not see the Activity Log tab on their application unless there is an active Applicant Action Requested.	Yes 💽 No
Character Limit (default setting for paragraph questions only) Sets the limit for all paragraph questions that you do not otherwise specify. Maximum 65,000. A 'normal' page of data is about 3,000 characters	3000
Follow-Up Questions Tab Label	Follow-Up Questions
Widget Label This feature allows the applicant to embed a third-party tool, like a Google map of their project or a YouTube video, directly on their application. This will appear directly above the main application question set on the application and can only be viewed on single applications, not reports generated from the Data tab. Instructions	Widget

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PROGRAM SETUP: Pre-Application

1. PRE-APPLICATION TAB

If you choose to use it, you can set up the Pre-Application (Pre-App) in this tab. The Pre-App feature allows you to vet Applicants by asking them to submit a Pre-App that you can review and either Approve or Decline. Only Applicants whose Pre-Apps are Approved are able to complete and submit the rest of the Application.

2. LABEL IT, TURN IT ON

Every tab can be re-labeled. Give each tab a name that your Applicants will recognize.

If you choose to use any tab other than the Application Questions tab, be sure to turn that tab 'on' to make it viewable to your Applicants.

A. AUTO-APPROVE

If you want the Pre-App to not be *required* for every Applicant to complete but to be available to Applicants who want to fill it out, use the Auto-Approve feature.



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PROGRAM SETUP: Adding Questions

1. ADD A QUESTION

Click here to Add a Question to this section (in this case, the Pre-App)**.**

Enter your question text (255 characters displayed in **bold** as the main question) and additional information (255 characters displayed in *italics* below the question text) then select the question type. When you're done, click the Save This Question button to save the question.

The process of adding questions is the same in every tab that can contains custom questions.

A. EDIT A QUESTION

Click to Edit a question. To delete a question, empty the question field, then click the button to Save it. When you refresh the page, that question will disappear.

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Add a Question	(1)	
	Add a Question	

Answer Types

Short Answers (maximum 10 questions, combined)

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PROGRAM SETUP: Question Types short answer questions

1. SINGLE LINE (TEXT FIELD)

Enter text answers; 255 character limit

2. MULTIPLE CHOICE (RADIO BUTTON)

Select ONE item from a list of options

Modifications (1 per question): To add a blank item, enter "Other:" as one of the line items OR to add a single line field after one of the options, enter "explain:" (as in "Yes, please explain:").

3. CHECKBOX (CHECKBOXES)

Select ONE OR MORE item(s) from a list of options

Modifications (1 per question): To add a blank item, enter "Other:" as one of the line items OR to add a single line field after one of the options, enter "explain:" (as in "Yes, please explain:").

4. TABLE STYLE (STACKED FIELDS)

Input numerical data; 10 character limit per box; Automatically totaled after the last line item in the question

LONG ANSWER QUESTIONS

5. PARAGRAPH (TEXT FIELD)

Enter long text answers; Customizable character limit (up to 65000 characters, including spaces)

Pre-Application Section Titles show/hide Branching Question show/hide 1 Pre-Application Section Titles show/hide Branching Question show/hide 1		LCOMORANTS
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Topy (Country)

PROGRAM SETUP: Application Questions

1. APPLICATION QUESTIONS TAB

Here's where you'll put the bulk of your Application content. Add questions using the Add a Question button at the bottom of the tab (refer to the previous two pages, if you need help). Applicants will be required to answer EVERY QUESTION that you put into this tab, unless you are using a Branching Question*.

*If you are interested in using a Branching Question, check out this help article for more information: http://help.zoomgrants.com/index.php/zgu/branchingquestion/

A. APPLICANT VIEW

Remember, you can refer to the Applicant View to see how your Application will look for your Applicants. The Applicant View will only display the tabs that are turned 'on'.



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PROGRAM SETUP: Budget – I

1. BUDGET TAB

If you choose to use it, the Budget tab can capture budget data from your Applicants. You can determine the line items or let your Applicants enter their own data, create Calculated Columns, and more.

2. LABEL IT, TURN IT ON

Every tab can be re-labeled. Give each tab a name that your Applicants will recognize.

If you choose to use any tab other than the Application Questions tab, be sure to turn that tab 'on' to make it viewable to your Applicants.



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PROGRAM SETUP: Budget – II

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Yes

No

1. BUDGET NARRATIVE

If you choose to use it, the Budget Narrative can capture a budget narrative or discussion. If you turn the feature on, Applicants will be able to type their narrative data into a paragraphstyle text field at the bottom of the Budget tab.

m Description	(Not Dis	nlaved)	Not Displayed)	(N	t Displayed)	(No	Displayed)	(Not	Displayed
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Include Budget Narrative

Do you want applicants to complete a Budget Narrative?

Budget Narrative/Discussion Instructions

Describe what you want included in the Budget Narrative.

Previous

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PROGRAM SETUP: Tables

1. TABLES TAB

If you choose to use it, the Tables tab is a great place to capture unique data that doesn't easily fit into single questions.

*This is a complex, powerful feature, and we'd be happy to consult with you to help set up the Tables to meet your needs. Check out this help article on ZGU: http://help.zoomgrants.com/index.php/zgu/tables/

2. LABEL IT, TURN IT ON

Every tab can be re-labeled. Give each tab a name that your Applicants will recognize.

If you choose to use any tab other than the Application Questions tab, be sure to turn that tab 'on' to make it viewable to your Applicants.



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PROGRAM SETUP: Documents

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1. DOCUMENTS TAB

Create your Document Requests in this tab. You can ask for an unlimited number of document uploads or links from your Applicants.

2. LABEL IT, TURN IT ON

Every tab can be re-labeled. Give each tab a name that your Applicants will recognize.

If you choose to use any tab other than the Application Questions tab, be sure to turn that tab 'on' to make it viewable to your Applicants.

The Generous Foundation My Account Program History Applicant Contacts Manage Users Account Details Program Setup Community Development Department Applicant View Dashboard Generous Foundation Funding Program 2019 \$50,000,00 available, 12/31/2019 deadline Application Program Summary Pre-Application Application Questions Budget Tables Documents HTML/Sharing Review/Reporting Committee Scoring Messages Internal Research Contract Financial Report Documents saves automatically) Turn Documents On Yes Do you want applicants to upload and attach documents to their application? Documents Tab/Section Label Documents Instructions for Documents

	Add a Describ	Document Request	ested			
	Maximur Docur Rec Trig Hid Add a	m characters: 250. You ha ments	ave 250 charact n (where this required ST be uploaded buistrator when the constration when the constrative document	ers left. est will appear) efore the applicant c focument is uploade (s)	ran submit) rd)	
Requested *		Location	Required?	Trigger email?	Hide from Reviewers?	
umentation		Documents \$				Upload Te

* ZoomGrants™ is not responsible for the content of uploaded documents.

** 'Required' Invoice Documents are not currently being enforced.

501(c)3 Doc

PROGRAM SETUP: HTML/Sharing

1. HTML/SHARING TAB

When you've gone through this first row of tabs - customizing the Application settings and content – your Application is ready to go up on your website! Click into the HTML/Sharing tab to copy-and-paste the appropriate HTML Code into your web page.

Once we receive your payment, your Program will be ready to go live when your open date arrives!

In the meantime, you can click through the second row of tabs to choose your Review and Reporting settings.



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PROGRAM SETUP: Committee

1. COMMITTEE TAB

The Committee tab is where you can set up your basic review settings and choose your Committee Members and Administrative Users.

2. GRANT ACCESS

Check the boxes next to the users whom you would like to be able to access the Applications for this Program. Users that aren't given access will not be able to see the Program or the Applications. You can set up Committee Members as Committee Chairs, as well, which will give them limited administrative authority (see next slide).

ADDING USERS

Remember, you can add new users in the Manage Users section on your My Account page.
 Program Setup Community Development De Generous Fou
 Dashboard
 Applicant View

 S0,000.00 available, 12/31
 Application
 Application Questions
 Budget
 Tables
 Documents
 HTML/Sharing

 Review/Reporting
 Committee
 Scoring
 Messages
 Internal Research
 Contract
 Financial
 Report

Committee	(data saves automatically)
Notes Do you want to allow the Committee to maintain their own Notes for each application?	O Yes No
Discussion Do you want to allow the Committee to maintain a discussion of each application?	O Yes 🔿 No
Blind Review Do you want to hide identifiable contact information and application titles from the Committee?	Ves O No
Assigned Review Do you want to assign individual applications to individual Committee members?	No assignments Individually By Committee Groups

Committee Members

Only selected users will have access to this program.

	Access	Committee Chair*	Name	Email
			Jane Doe	funding4@zoomgrants.com
			Jerry Doe	funding3@zoomgrants.com
(2)			Jim Doe	funding7@zoomgrants.com
			John Doe	funding5@zoomgrants.com
			Josey Doe	funding6@zoomgrants.com
			Julie Doe	funding2@zoomgrants.com
			O. Shawn Peer	funding@zoomgrants.com

* Committee Chairs review and score applications as normal Committee members, and can also

- · edit Trial Decisions and Amounts
- · send group emails to Applicants
- enter answers to Internal Research questions
- send Follow-Up Questions questions via the Activity Log
- · view the committee averages and totals in the Scoring report

Only Senior Admins and selected Administrators will have access to this program.

A Note About Committee Chairs

Committee Chairs are a hybrid of ... NORMAL COMMITTEE MEMBER

Committee Chairs review, score, and vote on Applications just as normal Committee Members do.

... AND PROGRAM ADMINISTRATOR.

In addition to reading Applications as Committee Members, Committee Chairs also have limited Administrative authority.

COMMITTEE CHAIRS CAN:

- Change Trial Decisions and Amounts
- Assign Custom Statuses
- Pose Follow-Up Questions via the Activity Log
- Email Applicants
- View Committee Totals and Averages in the Scoring Report

COMMITTEE CHAIRS CANNOT:

- Change Official Decisions and Amounts
- Change the Pre-Application status
- Assign Applications to Committee Members
- Enter Administrative Scores or Comments
- Open Applications for Editing
- View Specific Scores or Comments of other Committee Members
- Manage any Post-Funding Activities

PROGRAM SETUP: Scoring - I

1. SCORING TAB

You can create scoring criteria for your Committee Members and Administrators to refer to as they look over Applications. Each question can be weighted individually and scored on a unique scale.

2. LABEL IT, TURN IT ON

This feature can be renamed, so give the tab a label that your Reviewers will recognize. Also, if you choose to use any Review feature, be sure to turn the tab 'on' to make it viewable to your Reviewers.



Scoring Instructions (for your Committee)

Scoring Example show/hide

Committee Scoring Questions

o learn more? Go to http://help.zoomgra

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PROGRAM SETUP: Scoring - II

1. COMMITTEE SCORING QUESTIONS

The Committee Scoring Questions, here and above, can be filled out individually by every Committee Member. Each question can be weighted separately.

2. ADMINISTRATIVE SCORING QUESTIONS

Administrative Scoring Questions are a collaborative effort – any Administrator granted access to the Program can enter or amend Administrative Scoring Question and Administrative Scoring Comment data. There is only one set of Administrative Scores for each Application.

	Total Committee Score Pos	sible 0
20	0 X 1 =	0
19	0 X 1	0
18	0 X 1	0
17	0 X 1	0
16	0 X 1	0
15	0 X 1	0
14	0 X 1	0
13	0 X 1	0
12	0 X 1	0
	0 X 1 =	0

Only one Administrative Score will be recorded for each application. Any Administrative User can edit these scores. Committee members will be able to view these scores.

Administrative Scoring Questions	Scoring Scale	Weight	Max Score
1	0	1 =	0
2	0	1 =	0
3	0	1 =	0
4	0	1 =	0
5	0	1 =	0
6	0	1 =	0
7	0	1 =	0
8	0	1 =	0
9	0	1 =	0
10	0 ×	1 =	0
	Total Administrative S	Score Possible	0

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PROGRAM SETUP: Messages

1. MESSAGES TAB

In the Messages tab, you can add your own content to the Application Submission Confirmation email that is automatically sent to Applicants when they submit their application as well as create your own Message Templates to use when you generate emails to send to Applicants via ZoomGrants[™].

A. MERGE FIELDS

Use Merge Fields to generate emails with pre-populated fields, such as Application Title, Applicant Name, etc.



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PROGRAM SETUP: Internal Research - I

1. INTERNAL RESEARCH TAB

The Internal Research feature is a great way to keep track of your organization's unique internal tracking fields for each Application, such as Accounting Numbers, custom Applicant ID Numbers, etc., or display answers to due-diligence inquiries. Administrative users can input data or answers to Internal Research questions on each Application.

2. GIVE IT A LABEL

Give this tab a name that your users will recognize.





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PROGRAM SETUP: Internal Research - II

A. CUSTOM STATUS

You can use the Custom Status to separate your Applications into distinct groups. Each Application can be assigned two Custom Statuses. The Custom Status feature puts a panel on the Program Dashboard that allows quick access to just the Applications with a select Custom Status and makes it easy to create Custom Reports that feature a specific subset of Applications.

Question 14	
Question 15	
Question 16	
Question 17	
Question 18	
Question 19	
Question 20	

Custom Status/Stage

Label	Application Type	
Options Once you start assigning this to applications, it is not recommended to delete or insert new options here. That could alter what is indicated on the assigned application. To make changes, add new options to the end of the list.	Social Services Infrastructure Education/Awareness Youth Services Healthcare Security Poverty Prevention	11
Viewable to Applicant Do you want the applicant to be able to see this on their application/activity log?	⊖ Yes	O No

Custom Status/Stage #2

Label	
Dptions Once you start assigning this to applications, it is not recommended to leter or insert new options here. That could after what is indicated on the ssigned application. To make changes, add new options to the end of the st.	
Iewable to Applicant Do you want the applicant to be able to see this on their pplication/activity log?	Ves O No

Previous Next

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PROGRAM SETUP: Contract

1. CONTRACT TAB

If you have a Contract phase in your grant process, this feature can replace your paper-based contracts. In this tab, you can create your template Contract Text, which you will copy into each Application as needed.

For more detailed information, check out this video: http://youtu.be/d7w8RCEgbt4

A. SIGNATURES

When the Applicant or Administrator affixes a signature, ZoomGrants[™] will automatically add a date and timestamp as well as the IP address of the user.

Program Setup Community Development Department Generous Foundation Funding Program 2019 So.000.00 available, 12/31/2019 deadline Application Program Summary Committee Scoring Messages Internal Research Contract Financial Report



ZOOMGRANTS UNIVERSITY

Applicant View

Dashboard

PROGRAM SETUP: Financial - I

1. FINANCIAL TAB

ZoomGrants[™] can be used to track Invoices and Payments for your Program. Applicants can create and submit Invoices to you, and you can accept or decline them as necessary. You can add Payments to individual Invoices or on an Application itself. ZoomGrants[™] calculates the drawdown automatically.

For more detailed information, check out this video: http://youtu.be/K0VHWfNs8YM

2. LABEL IT, TURN IT ON

Give this tab a name that your users will recognize and don't forget to turn it 'on' – your Applicants will only be able to create Invoices if this feature is active.

A. HIDE PAYMENTS

If you want to receive Invoices but don't want to track Payments, you can hide the Payments feature.



Applicants will complete the left column, including any questions you add.

Invoice	Invoice Status
Date Submitted	auto-generated Invoice Status Pending \$
Invoice Number	Their number Approved Amount \$
Requested Amount	Approval Date (mm/dd/yyyy)
	Want to learn more? Go to <u>http://help.zoomgrants.con</u>

ZOOMGRANTS UNIVERSITY

PROGRAM SETUP: Financial - II

ZOOMGRANTS UNIVERSITY

Pending \$

This view shows how the Invoice will generally appear for both you and the Applicant.

A. APPLICANT COMPLETES THE LEFT SIDE

The Applicant fills out the left side, including answering your questions and uploading documents, then submits the Invoice to you.

B. ADMINISTRATOR COMPLETES THE RIGHT SIDE

After you receive it, you, the Administrator, will fill out the right side of the Invoice, changing the Status, Approved Amount, adding Payments, etc.

Applicants will complete the left column, inc	luding add.	(
Invoice Date Submitted	auto-generated	Invoice Status
Invoice Number	- Their number	Approved Amount \$
Requested Amount	\$	Approval Date (mm/dd/yyyy)
Invoice Contact Name		Approved by
Invoice Contact Phone		Invoice Decision Comments
Invoice Contact Email		
Payment Instructions		
Their Payment instructi	ons	

Research Questions and Answers can/will be inserted here on the live Invoice

Documents Requested

make them appear here

Add Document Requests on the Documents

ab and select 'Invoice' for the location to

Payment

(for this Invoice only)		
Their payment number Pending		\$
Their payment number Pending		\$
Their payment number Pending		\$
Add Payment	Total	\$

Current Funding Snapshot

(for this full application only)

nvoice	
nitial Award Amount	\$
Pending	(-) \$
Approved	(-) \$
Paid	(-) \$
This Invoice	(-) \$
Still Available	\$

doc 2

Cr

doc 1

doc 3

al Award Amount	\$
nding	(-) \$
mpleted	(-) \$
Still Available	\$





PROGRAM SETUP: Reports

1. REPORTS TAB

Set up your Post-Funding Reports in this tab. You can choose up to 24 deadline dates, set up Automatic Reminders, and gather all the data you need by creating questions and Document Requests.

2. LABEL IT, TURN IT ON

Give this tab a name that your users will recognize and don't forget to turn it 'on' – your Applicants will only be able to create Reports if this feature is active.



Want to learn more? Go to http://help.zoomgrants.com

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PROGRAM SETUP QUESTIONS? We're always happy to help.

Check out ZGU: http://help.zoomgrants.com

Want to learn more? Go to <u>http://help.zoomgrants.com</u>



PART TWO: Application Review & Review Tools

Want to learn more? Go to http://help.zoomgrants.com

APPLICATION REIVEW: My Account

1. ACCESS A PROGRAM

Click an orange Program title to access the Dashboard for a Program.

A. WAITING TO OPEN

This is the Program that we just set up in Part One of this tutorial. Once the Balance Due is received by ZoomGrants[™], the Program will be ready to go live on the open date!

B. SUBMITTED & INCOMPLETE

Here, you can see how many Applications have been Submitted or are Incomplete.

C. NEED ATTENTION

Applications can be flagged as needing attention if the Applicant has submitted a Pre-App to be reviewed, requested Administrator Action, etc.

D. PROGRAM HISTORY

Click into this tab to view your organization's Programs from previous years.



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APPLICATION REVIEW: Program Dashboard

1. APPLICATIONS LISTS

Click an color-coded Application or Pre-Application status or an orange Custom Status link to access a list of the Applications with that status.

State State <th< td=""></th<>						
My Account Dashboard Applications S	coring Financial Reporting Data	a Program S	Setup Search Search			
	Pro	ogram D	Jashboard			
		- J				
Applications Official Decisions	Letter Of Intent		Activity Stream			
3 Undecided	1 Undecided		7/30/2015 2:07:17 PM 15947 (Our Application) PreApp submitted by recip@zoomgrants.com 7/30/2015 2:06:32 PM 15947 (Our Application) Preann unsubmitted by ZG Support			
8 Approved \$ 380,000.00	14 Approved		7/27/2015 11:53:49 AM Availability Status changed to Open by manager@zoomgrants.com 7/27/2015 11:53:49 AM Availability Status changed to Closed by manager@zoomgrants.com 6/27/2015 11:53:41 AM Availability Status changed to Closed by manager@zoomgrants.com			
1 Declined	15 Total Submitted View All		6/22/2015 1-43:00 TM 20 (cpring Application) Application usubmitted by 2C Opport 6/22/2015 1:47:38 PM 37 (Money Management for Dummies) Application submitted by ZG Support 6/22/2015 1:47:38 PM 37 (Money Management for Dummies) Application submitted by ZG Support			
12 Total Submitted View All 2 New 4 Not Submitted			6/22/2015 14/24 PM 37 (Morey Management for Dummes) Application unsubmitted by 2G Support 52/72015 10:40:06 AM 15947 (After School Daycare Program) Preapp Eauthend by 52/72015 10:37:56 AM 15947 (After School Daycare Program) Preapp submitted by 2G Support 52/72015 10:37:56 AM 15947 (After School Daycare Program) Preapp submitted by 2G Support 52/72015 10:37:56 AM 15947 (After School Daycare Program) Preapp unsubmitted by 2G Support 52/72015 10:37:56 AM 15947 (After School Daycare Program) Preapp unsubmitted by 2G Support 51/12015 10:26:10 AM Availabilit			
Contract Stage (Custom Label/Tag)			Add Comment			
2 Not Assigned	Not Assigned		Add Comment			
1 <u>Contract Sent</u>		_				
2 Signed Contract Received						
2 Project Statled			Sample Map			
2 Final Report Submitted			GEORGETOWN			
			🔒 🖄 📓 Washington			
Grant Type (Custom Label/Tag)			M St NW E DOWNTOWN ST			
1 Not Assigned			FOGGY BOTTOM FIRE I HSTAW ZZ 395 NOMA HST NE			
5 Human Services			SLYW Boosevelt			
1 <u>Facilities</u>						
5 Capital Improvement						
Saved Reports		West Potor G Park National Mall 4 CAPITOL HILL EAST				
Project Summary Report	View	Export				
Nonprofit Verification	View	Export	395 E55			
Agency Background #2	View	Export	Arlington 10 SOUTHWEST WATERFRONT M St SE			

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APPLICATION REVIEW: Applications List

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1. INDIVIDUAL APPLICATION

Click an orange Application Title to open up that Application.

The Ge Fo	enerous undation vZoomGrants™			We	icome, R. Grant Manage	r <u>Not R. Grant Manager?</u> HELP LOGOUT A ≜ ♥
The Gene Grants Dep Grant	rous Foundation partment S for People Seeking Grants Int Dashboard Applications Scoring Financial	Reporting Data Program Setup		Search	1	\$ 10,000.00 Available 12/31/2020 Deadline Search
Submitte	d Applications Pre-Application Incomplete Applications	Applications	Include: 🗹 Approved	Undecided	Declined/Not Qualifier	d Official Decisions 🗘
	Submitted Applications	\$ Requested		Votes (For-Against)	Trial Decisions (Committee)	Official Decisions (Committee)
	Emily's Organization	\$ 100.00	Print PDF	1 - 0	\$ 50.00	Approved
	My Little Nonprofit Agency Grant Application	\$ 750.00	Print PDF	0 - 0	Undecided	Approved
1)	Small Nonprofit Agency Our Application	\$ 1,000.00	Print PDF	1 - 0	Undecided	Declined
	3 Submitted Applications Send Email To Selected Batch Update Selected (same answer for each selected) List Update (different answers for each)	\$ 1,850.00			\$ 50.00 \$ 9,950.00 \$ 10,000.00	\$0.00 \$10,000.00 \$10,000.00

APPLICATION REVIEW: Application Summary

1. APPLICATION SUMMARY

Click into this tab to view general information for this Application, and to access the Internal Research fields and Activity and Audit Logs.

A. PRIMARY CONTACT

Each Application can have a specific Administrative Contact assigned to it. Select a Primary Contact for this Application from this dropdown.

B. CUSTOM STATUS

If applicable, select a Custom Status for this Application from the dropdown(s) here.



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APPLICATION REVIEW: Pre-Application*

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1. PRE-APPLICATION*

Click into this tab within an Application to review and make a decision on this Applicant's Pre-Application*.

2. PRE-APPLICATION* STATUS

Review the Pre-Application*, then select the appropriate status. The Applicant will automatically receive an email alerting them to the change in Pre-Application* status.

Approving a Pre-Application* allows the Applicant to continue with the rest of the Application.

My Account Dash	hboard Applications Scoring Financial Reporting Data Program Setup Search	Search
Emily's Organization My Applicatio \$ 100.00 Requested	ion 1	Print/Preview
Application	Application Summary Pre-Application Application Questions Budget Tables Documents Extra	Where did my tabs go?
Post-Decision Fi	Funding Contract Financial Reports	
	Official Decision V Approved + \$ 0.00 Review Tools	
Pre-Application	Pre-Application Status Pre-Application Status Approved Approved Only 'Approved Only 'Approved will be allowed to continue to the full application. Email notification will be sent automatically to the applicant. I really want us to fund your program? s	
2. Choose Our project	e up to 3 (three) adjectives to describe your program. ct will be	
✓ Fun	n	
✓ Help	lpful	
Soci	cially-Responsible	
Awe	esome	
✓ Tota	tally Cool	
		228.23 (CALCO

*This tab may have a different label or may not appear at all, depending on the settings in Program Setup.

APPLICATION REVIEW: Application Questions* & Budget*

1. APPLICATION QUESTIONS*

Click into this tab within an Application to review the Applicant's answers to the main Application questions.

2. BUDGET*

Click into this tab within an Application to review the Budget information provided by the Applicant.

A. CALCULATED COLUMNS

Calculated Columns, which feature data that was not entered by the Applicant, are displayed in gray.



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*This tab may have a different label or may not appear/atall; depending on the settings in Program Setup.

APPLICATION REVIEW: Documents*

ZOOMGRANTS UNIVERSITY

1. DOCUMENTS*

Click into this tab within an Application to view or download the documents attached by the Applicant to the Application.

A. ADMINISTRATIVE DOCUMENTS

Administrators can upload their own documents on each Application. Documents can be made viewable to Admins and Reviewers only; to Admins, Reviewers, and the Applicant; or to all Applicants.

The Generous Foundation Powered by ZoomGrants ^M		Welcome, R. (Grant Manager <u>Not R. Grant Manager?</u> HELP LOGOUT A ▲ ♥
The Generous Foundation Grants Department Grants for People Seeking Grants			\$ 10,000.00 Available 12/31/2020 Deadline
My Account Dashboard Applications Scoring Financial Reporting	Data Progr	am Setup Search	Search
Emily's Organization My Application \$ 100.00 Requested Application Application Summary Pre-Application Application Questions	Budget T	ables Documents Extra	Print/Preview Where did my tabs go?
Post-Decision Funding Contract Financial Reports			
Official Decision	\$ S	0.00 Review Tools	
Documents Documents Requested Program Brochure/Promotional Materials	Required?	Uploaded Documents * Brochure link: Promotional Materials	delete delete
Administrative Documents	Viewability	Uploaded Documents * -none-	Upload
Pre-Application Documents * Pre-Application Document		Pre-Application Document	delete

*This tab may have a different label or may not appear/at all depending on the settings in Program Setup

APPLICATION REVIEW: Extra*

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1. EXTRA*

Use this tab to pose extra follow-up questions to a *single* Applicant on a *specific* Application.

A. ADD AN ENTRY ON ACTIVITY LOG

Once you're done creating your question, be sure to add an entry in the Activity Log.

The Gene Found	rous lation	Welcome, R. Grant Manager <u>Not R. Grant Manager?</u> HELP LOGOUT A ▲ ▼
ne Generous Four ants Department Grants for F	People Seeking Grants	\$ 10,000.00 Available 12/31/2020 Deadline
My Account	Ashboard Applications Scoring Financial Reporting Data Program Setup	arch Search
nily's Organization ly Applica 100.00 Requested	ntion 1	Print/Preview
Application	Application Summary Pre-Application Application Questions Budget Tables Documents Extra	Where did my tabs go?
Post-Decision	Funding Contract Financial Reports	
	Official Decision V Approved \$ \$ 0.00 Review Tools	
Extra 1 Hov 2 Your	v much money have you received from other organizations this year? <u>Add/Edit Question</u> (for this applicant only, answer ty • Question	Add entry on Activity Log
Maxin Be su Save	Inm characters: zoo. Tou nave characters lent. re to Add an entry (Applicant Action Requested) to the Activity Log when you have finished editing Extra Questions. a Question	
3 Add	(Edit Question (for this applicant only, answer type will be paragraphs)	

*This tab may have a different label or may not appear/atall;/depending on the settings in Program Setup...

APPLICATION REVIEW: Activity Log

1. ACTIVITY LOG

Click into the Application Summary tab to view the Activity log, which keeps track of the major activities on this Application, including Applicant and Administrator actions.

A. ADD ENTRY

Administrators and Applicants can request actions or make specific notes of their actions using this section of the Activity Log.

B. AUDIT LOG

Click the orange View/Hide link to open up the Audit Log,

where ZoomGrants[™] keeps a more detailed log of *all* of the activities on this Application, including the User ID of the person doing the action, their IP address, the field that they changed, and the time that it was changed.

<form></form>	ly Application		Past	(Provine)
<form></form>	Application Summary Pre-Application	Application Questions Budget Tables Documents	s Extra Where did m	The state of
<form></form>	Tost Decision Funding Contrast. Financial Rep		Baulaw Toole	
<form></form>				
<form></form>	Application Summary			
<form></form>	Emily's Organization 1000 Address Street City, DD 80230	Application Submitted: 8/28/2014 11:20:13 AM Pre-Application Submitted: 1/22/2016 10:20:44 AM Pre-Application Status: Approved (to continue)	Bettings	
<form></form>	Telephone 999-999-9999 Pax	Application Contact	Ently ZoornGrants 1	
<form></form>	Avesone Person	Boolicont, annivellacoontenants.com Tec. 999-699-6999	Program Type Assistance 0	
<form></form>	dreater emiy@zoomgrants.com	Additional Contacts	Open for Editing (post-Oreadine, this application only)	
<form></form>		Drvail Addresses, separated by comma	Notified of Official Decision	
<page-header></page-header>			Post-Decision functiona)	
Service Ser	Ac	tivity Log		
Service Ser		9/19/2014 1:23:51 PM (Emily 9/19/2014 1:23:54 PM (Emily	Wilson) Grant maker action requeste Wilson) Grant maker action requeste	ad: Pre-Application submitted and waiting for approval ad: Pre-Application submitted and waiting for approval
Add Add and Add Add Add Add Add Add Add Add Add A		9/19/2014 1:24:00 PM (Emily 9/29/2014 10:53:08 AM (Emil	Wilson) Grant maker action requeste ly Wilson) Pre-Application Status cha	ed: Pre-Application submitted and waiting for approval inged to APPROVED
Subject Series S	Internal Research	2014-09-29 10:59:45 (ZoomG 9/29/2014 11:20:13 AM Appli	Grants Support) Application submitted	1
A request main the result of the result o	Bit of the second second sector	9/29/2014 1:14:34 PM (Emily	ZoomGrants) Application Status cha	inged to (1) Contract Sent
Note: A set and a set as a	Has this organization been a pro	9/29/2014 1:15:44 PM (Emily 9/29/2014 1:15:57 PM (Emily	ZoomGrants) Official decision modifi ZoomGrants) Official decision modifi	ied
Table Strate	Do they have a visible plan for th	10/6/2014 10:24:35 AM () Re 10/6/2014 10:26:33 AM () Re	port 1 Submitted	
Active use Active	Yes	1/21/2015 12:48:16 PM (R. G	Frant Manager) Application Status cha	anged to (0) Not Assigned
<pre>critical contract Received contract Receive</pre>	Applicant Accounting # (on Invo 12345	1/22/2015 10:29:44 AM () Gri 1/22/2015 10:35:50 AM (Emil	ant maker action requested: Pre-Appl ly ZoomGrants) Pre-Application Statu	lication submitted and waiting for approval is changed to APPROVED
Article State S		2/17/2015 10:38:26 AM (Emil	y ZoomGrants) Application Status ch	nanged to (2) Signed Contract Received
Active Log Add Entry to Activity Log Add Entry		3/16/2015 11:17:19 AM (R. G	Grant Manager) Official decision modi	fied
Very volume Very volum		5/4/2015 12:02:26 PM (Julie 6/18/2015 10:43:13 AM (B. C	Doe) Program Type changed to (1) A Scant Manager) Progress Report 2 Un	ssistance
the constraints of the cons		6/18/2015 10:48:11 AM (Emil	ly ZoomGrants) Progress Report 2 St	ubmitted
		6/19/2015 10:48:38 AM (R. G 6/19/2015 9:07:04 AM () Rep	orant Manager) Progress Report 2 Un	1-Submitted
Active Construction Constructio		6/19/2015 9:07:55 AM (R. Gr	ant Manager) Report 2 Un-Submitted	1
Active constrained on requested action r		6/15/2015 5.15:56 AM (Enliny	Zoomorants) Report 2 Submitted	
Active fuel Active fuel Activ				
Administration action competed Competed action requested Competed action	Activity Log	Add a new entry to Activit	ty Log	
Addientiardor action completed Characterization action completed Characterization action completed Characterization action completed Characterization action a	6/19/2014 1:23:51 PM).	Applicant action request	ed	
Comparison of the compar	6/19/2014 1:23 54 PM (E), 6/19/2014 1:24:00 PM (Emily, 6/29/2014 10:53 84 AM (Emily),	Administrator action requ	Jested	
Constraints of the second	2014-06-29 10:59:45 (ZoomGrants) 5(29(2014 11:20:13 AM Application	Administrator action com	pleted	
Audi Log Vewfile	9(29)(2014 1:15:44 PM (Emity Zoom) 9(29)(2014 1:15:57 PM (Emity Zoom)	O Other		
Add Entry Add En	1662014 162633 AM () Report 2 12212016 12248 16 PM (R. Grant M	Describe your request or act	tion	
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Generous Foundation

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APPLICATION REVIEW: Scoring

1. SCORING - PROGRAM LEVEL

Click into this tab to view the Scoring Report for this Program, which includes multiple views such as Reviewer Totals, Committee Averages, and more. You can also send emails to your Committee Members from that page.

2. REVIEW TOOLS - APPLICATION-LEVEL SCORING

Click this button to view the Committee votes and averages on the Committee Scoring Questions* and to enter your scores on the Administrative Scoring Questions* on *this* Application.

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APPLICATION REVIEW: Decisions

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1. TRIAL DECISION

Click the Review Tools button to change the Trial Decision on each application.

2. OFFICIAL DECISION

Use the Official Decision bar to change the Official Decision.

A. OPEN THIS APPLICATION FOR EDITING

If an Applicant needs to make changes to their Application after the deadline, you can open the entire Application to allow that Applicant to amend their answers on that Application by checking this box in the Application Summary tab.

B. NOTIFIED

Once you've made your Decision and you're ready for the Applicant to see the Official Decision, check this box in the Application Summary tab to allow them to view the Decision when they log into their ZoomGrants[™] account.



APPLICATION TOOLS: Data

1. DATA TAB

Click into this tab to create and view or download ad hoc Reports that pull specific fields from specific subsets of Applications or to complete a Standard Export of Contact Fields, Full Applications, etc.

A. CUSTOM DATA REPORT

1. Set a Filter – Choose which Applications you'd like to include in the Report.

2. Choose a View – Tell the system how you would like the results presented.

Please note: some fields (such as Tables) are limited to select views.

3. Select the Fields – Scroll down and click the checkbox(es) next to the field(s) that you'd like to include in the Report (**B**).

C. STANDARD EXPORTS

Use one of these buttons to download Standard Exports.

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  The Generous Foundation
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    Horizontal Line (between each record)

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    Table (sortable)

                        Pre-Application Decisio

    Totals (Standard Fields not included)

                        Trial Decision
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                                                                     3. Select the Fields
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                        Document Attachments (Printer Friendly only)
                        Activity Log
                        Raw Scores & Comments (Printer Friendly only)
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          Pre-Application
```



APPLICATION **REVIEW QUESTIONS?** We're always happy to help. Send us an email: Questions@ZoomGrants.com Give us a call: (866) 323-5404 x2

Want to learn more? Go to http://help.zoomgrants.com



PART THREE: Post-Decision Activity Management

Want to learn more? Go to http://help.zoomgrants.con



Once your review process has concluded and you have finalized the committee decisions, you're ready to begin Post-Decision Activities, such as signing Contracts, managing Invoices, accepting Post-Funding Reports, etc.

Note: Only Approved Applicants who have been 'notified' will be able to sign Contracts, create Invoices, or submit Reports.

Please refer to the next two slides for instructions for notifying your applicants.

DECISION NOTIFICATION: 'Notify' Applicants

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After you've made your decisions, you will be able to notify your Applicants to make them aware of their Application status. When an Applicant is notified, they are able to see the Decision in their ZoomGrants[™] account and, if they were Approved, can access the Post-Decision features such as Contracts^{*}, Invoices^{*}, and Reports^{*}. (Remember, Applicants *must* be notified of their Approved status in order to access Post-Decision features.)

1. 'NOTIFIED' - APPLICATION SUMMARY TAB

In an individual Application, check the 'notified' box to allow the Applicant to see the Decision.



2. 'NOTIFIED' - APPLICATIONS LIST -LIST UPDATE

OR

In the Applications list, click the List Update button at the bottom of the page. Select which columns to keep in view and edit, then click the Update Now button. Use the checkboxes in the 'Notified' column to notify your Applicants.

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My Acc	ount Dashboard Applications Scoring Financial Reporting	Data Program Setu	search
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	My Little Nonprofit Agency Grant Application	Approved	Approved 💠 💲 🛛 🖉 🔁
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	Batch Update Selected (same answer for each selected) List Update (different answers for each)		

*This feature may have a different label or may not appear/at all/depending on the settings in Program Setup.

DECISION NOTIFICATION: 'Notify' Applicants, cont

You can also mark the Applications as 'notified' and allow Approved Applicants to access the Post-Decision Features through the Send Email to Selected option on the Applications List.

You could use this feature to mark the Applicants 'notified' as soon as you use ZoomGrants™ to send an email to congratulate them on receiving funding, for example.

1. 'NOTIFIED' - APPLICATIONS LIST -SEND EMAIL TO SELECTED

In the Applications list, check the boxes next to the appropriate Applications, then click the Send Email to Selected button (**A**) at the bottom of the page. Select which columns to keep in view and edit, then click the Update Now button. Use the checkboxes in the 'Notified' column to notify your Applicants.

The Generous Foundation Grants Department Grants for Peop	ble Seeking	Grants		\$ 10,000.00 Available 12/31/2020 Deadline
My Account Dashboar	rd Applications	Scoring Financial Reporting Data Prog	gram Setup Search	Search
Submitted Applications F	Pre-Application Inco	Applications	DNS Include: @ Approved @ Undecided @ Declined/Not Qualified	Official Decisions
Submitted My Application My Little No Grant Asolice Small Nonpr Our Appleet 3 Submitted Seatch Update	Submitted Applications Emily's Organization My Litte Nonprofit Agency Grant.Accilcation Submitted Applications Submitted Applications Submitted Applications Sende Email To Selected Batch Update Selected (afferent answer	From: To: Subject: Message:	Notices@ZoomGrants.com (sent by: Emily ZoomGrants) Selected Applications (messages will be sent individually) Grants for People Seeking Grants Message Template 1 t After careful consideration, we have decided to fund your organization! Congratulations!	
		Merge Fields (optional)	Customize each email by copying these merge field values into your messa Select Field: Select + Copy Merge Field Value:	ige.
		Send me a 'Sent Email Report'	Ves Yes	
		Send to Executive Director	Ves	
		Save this Template	Ves Yes	
		Notified	Check this box to mark these applications as 'Notified' and allow them	to view the Official Decision.
			A copy of this email will also be sent to all Additional Contacts entered on the Send It	ne application.

POST-DECISION ACTIVITIES: Contracts*

1. CONTRACT*

ZoomGrants[™] can be used to execute a Contract between the funding organization and the recipient. Choose the Contract settings and template text in Program Setup, then click Copy from Template (A) on an Application to insert that template text into the Contract. You can also type or copy-and-paste directly into the box.

2. VIEWABLE TO APPLICANT

When you are ready for the Applicant to review and sign the Contract, be sure to choose the 'yes' option to make it visible to the Applicant.

B. SIGNATURES

The Applicant will sign according to your instructions. ZoomGrants[™] will also provide a timestamp and their IP address at the time of the signature. ZoomGrants[™] recommends that the Administrator sign after the Applicant has signed.

C. DOCUMENTS

After the parties have signed the Contract, the text becomes uneditable. **To amend the contract, upload Documents. Each party must sign off on each uploaded document.**

For more detailed information, check out this video: http://youtu.be/d7w8RCEgbt4



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*This feature may have a different label or may not appear at all depending on the settings in Program Setup.

POST-DECISION ACTIVITIES: Financial* – Application-Level

1. FINANCIAL*

Click into the Financial* tab to view the Invoices submitted by Applicants. Click an orange Invoice number (**A**) to view the Invoice.

2. ADD TRANSACTION

Use the Add Transaction field at the bottom of the page to add Payments* to an Application. You an also add Payments* directly on a specific Invoice* by opening up that Invoice* and entering the Payment on that page.

B. RETURN TO APPLICANT

If there is an error on the Invoice* or the Applicant needs to make a change, you can return it to that Applicant by clicking the Return to Applicant link in the Invoice.

For more detailed information, check out this video: http://youtu.be/K0VHWfNs8YM



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*This feature may have a different label or may not appear at all, depending on the settings in Program Setup.

POST-DECISION ACTIVITIES: Financial* – Program-Level COMGRANTS

1. FINANCIAL*

Click into the Program-Level Financial* tab to view all of the Invoices*, Payments*, and Deposits* for that Program. Click an orange Invoice/Payment/Deposit status (**A**) to view a list of the transactions with that status.

B. ADD DEPOSIT

You can add Deposits to a Program to increase the amount that can be allocated to your Recipients.

C. SHOW LEDGER

Click the Show Ledger button to view a list of all of the Invoices* and Deposits for a Program.

For more detailed information, check out this video: http://youtu.be/K0VHWfNs8YM



*This feature may have a different label or may not appear at all depending on the settings in Program Setup.

POST-DECISION ACTIVITIES: Reports* - Application-Level

B

1. REPORTS*

Click into the Report* tab within an Application to view the Reports submitted by that Applicant.

A. DUE DATE

For each Report* in each Application, you can select a unique Due Date.

B. REPORT NOT REQUIRED

Check the 'not required' box to exempt an Applicant from submitting that Report* for that period.

C. UN-SUBMIT REPORT

Use the Un-Submit button to return to an Applicant a Report* that they have already submitted.

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Grants for People Seeking Grants							
My Account Dashboard Applications Scoring Financial Reporting Data Program Setup Search	Search						
Emily's Organization My Application S 100.00 Requested Application Summary Pre-Application Questions Budget Tables Documents Extra Whe Post-Decision Funding Contract Financial Reports Official Decision & Approved \$ \$ 100.00 Review Tools	Print/Preview						
Report 1 Report 2 Report 3 Report Due date (mm/dd/yyyy) 10/30/2015 Image: Content of the selected group of questions based on the answer to #1. Project Evaluation							
1. Is this your final report?							
· ✓ No 11	total to date						
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2. How would you classify your program so far?							
Pretty awesome 1	total to date						
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Image: Setter than expected 1	total to date						

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*This feature may have a different label or may not appear at all depending on the settings in Program Setup.

POST-DECISION ACTIVITIES: Reports* - *Program-Level*

1. REPORTING

Click the Reporting tab in the Program-Level tabs to view the Reporting Report, which shows the Reports* that have been submitted (in green), the due dates for future Reports*, and which Reports* are overdue (in red). The dates listed at the top of each column are the default deadlines (as selected in Program Setup).

A. SEND EMAIL TO SELECTED

Check the boxes next to the Applicants to whom you'd like to send an email, then click the Send Email to Selected button to generate an email.

B. SEND REMINDER TO ALL OVERDUE

In addition to the Automatic Reminders that go out from the ZoomGrants[™] system, you can also use the Send Reminder to All Overdue button to send an extra reminder to the Applicants who have not yet submitted their Reports*.



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*This feature may have a different label or may not appear at all depending on the settings in Program Setup...



POST-DECISION ACTIVITY QUESTIONS? We're always happy to help. Send us an email: Questions@ZoomGrants.com Give us a call: (866) 323-5404 x2

Last Updated: 8/22/17

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